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November 6, 2024

Ms. Kari French  
Director, Oversight & Safety Division  
Railroad Commission of Texas  
1701 N. Congress Ave., 9th Floor  
Austin, TX 78701

**Re:** Case No. 00018221  
*Initial Application of Texas Gas Service Company, A Division of ONE Gas, Inc., for Approval of the Company's Statewide Energy Conservation Program Portfolio.*

Dear Ms. French:

Enclosed is an electronic copy of Texas Gas Service Company's, a Division of ONE Gas, Inc., Amended Statement of Intent to change gas utility rates within the incorporated and unincorporated areas of the Company's Central-Gulf Service Area. Although the electronic files have been uploaded to RRC CASES for filing, we are happy to provide hard copies of these documents upon request.

Thank you for your attention to this matter. Please do not hesitate to contact me if you have any questions.

Best regards,

  
Judy Jenkins Hitchye

Attorney for Texas Gas Service Company

Enclosures

cc: Sarah Montoya-Foglesong, Market Oversight Section Director  
Jasmine King-Bush  
Christy M. Bell  
Stacey McTaggart

**CASE NO. 00018221**

	§	
INITIAL APPLICATION OF TEXAS GAS	§	
SERVICE COMPANY, A DIVISION OF	§	BEFORE THE
ONE GAS, INC., FOR APPROVAL OF	§	
THE COMPANY'S STATEWIDE	§	RAILROAD COMMISSION
ENERGY CONSERVATION PROGRAM	§	
PORTFOLIO.	§	OF TEXAS
	§	
	§	

**(AMENDED)**

**TEXAS GAS SERVICE COMPANY'S INITIAL APPLICATION FOR APPROVAL OF  
THE COMPANY'S ENERGY CONSERVATION PROGRAM PORTFOLIO**

Texas Gas Service Company, a Division of ONE Gas, Inc., ("Texas Gas Service" and/or "Company"), pursuant to 16 T.A.C. § 7.480, respectfully files this amended Application for approval by the Gas Services Department of the Company's proposed Energy Conservation Program ("ECP") Portfolio within the Company's Central-Gulf Service Area ("CGSA"). In support of this Application, the Company states as follows:

**I. INTRODUCTION**

1. On August 19, 2024, Texas Gas Service filed its initial application for approval of the Company's ECP Portfolio and interim ECP rates (subject to refund in the Company's next statement of intent application) within each of the Company's service areas. This application is now amended to limit this request for approval of an ECP Portfolio to only the Company's CGSA (as opposed to its original request for a statewide approval). The Company will file separate requests for approvals of ECP Portfolios within its other service territories.



2. Costs included in this ECP Portfolio shall be fully subject to review by the Commission for reasonableness and prudence during the Company's next statement of intent proceeding.

3. The Company requests that the ECP rate schedules and tariffs, attached as 'TGS CGSA Exhibit D' to the supporting Direct Testimony of Jasmine J. King-Bush and incorporated herein by reference, become effective in January 2025, or as soon as possible thereafter.

4. In compliance with 16 TAC § 7.480(d)(1), Texas Gas Service supports this Application as detailed in the attached Direct Testimonies of Jasmine J. King-Bush, Manager of Texas Gas Service's Energy Efficiency Program and Christy Bell, Supervisor of the Company's Energy Efficiency Program ("Direct Testimonies").

## **II. JURISDICTION**

5. Texas Gas Service is a "gas utility" under the Texas Utilities Code § 101.003(7) and a "local distribution company" ("LDC") as defined by 16 TAC § 7.480(b)(7).

6. The Railroad Commission of Texas has exclusive original jurisdiction over the rates and services of a gas utility. Texas Utilities Code § 102.001(a). Similarly, pursuant to Texas Utilities Code § 104.402(b), the Railroad Commission of Texas has exclusive original jurisdiction over energy conservation programs implemented by local distribution companies to ensure that the program aligns with state energy efficiency goals and meet regulatory standards.

7. This application for approval of the Company's ECP Portfolio is filed pursuant to 16 T.A.C. § 7.480(c), as permitted under Texas Utilities Code § 104.403(d).

### **III. TEXAS GAS SERVICE'S ECP PORTFOLIO**

#### **A. Program Year:**

This Application seeks approval of the Company's ECP Portfolio for the January 1, through December 31, 2025, program year.

#### **B. ECP Portfolio Offerings:**

As detailed in the attached supporting Direct Testimony of Christy M. Bell, the Company's ECP Portfolio is comprised of appliance rebate offerings and energy conservation incentives for the Company's residential and commercial customers. Additionally, Texas Gas Service's ECP Portfolio offers an income-qualifying program for residential customers for the replacement of inefficient and/or non-working natural gas appliances.

#### **C. RATE SCHEDULE ECP:**

Rate Schedule ECP attached to the Direct Testimony of Jasmine J. King-Bush, and incorporated herein by reference, details the Company's ECP Portfolio offerings and customer participation requirements.

#### **D. RATE SCHEDULE ECP-RIDER:**

Rate Schedule ECP-Rider is the schedule of customer rates applicable to the Company's ECP. Specifically, for the initial program year, Texas Gas Service is proposing an ECP residential customer rate of \$0.02000 per Ccf. Similarly, the proposed ECP commercial customer rate of \$0.00711 per Ccf. Please see, the Direct Testimony of Jasmine J. King-Bush for additional discussion on the calculation of the rates as proscribed in 16 TAC § 7.480(g).

**E. NOTICE:**

The Company proposes to distribute to its customers the Public Notice proposed in TGS CGSA Exhibit C as attached to the Direct Testimony of Jasmine J. King-Bush and herein incorporated by reference. TGS will place a copy of this notice to our customers on the Company's website, by mail as required pursuant to 16 TAC § 7.480(e), and via email to those customers who have consented to receive notices by email. Copies of written correspondence received by the LDC in response to the notice will be provided to the Commission while this case is pending. Additionally, Texas Gas Service will provide details of any written customer correspondence regarding this filing and the ECP in the Company's next SOI filing.

#### IV. COMPANY REPRESENTATIVES FOR NOTIFICATION

Texas Gas Service's authorized representatives for this filing are:

Jasmine J. King-Bush  
Christy M. Bell  
Judy Jenkins Hitchye  
Texas Gas Service Company  
Barton Skyway IV  
1301 S. Mopac, Suite 400  
Austin, Texas 78746  
Office: 512-370-8264  
[Jasmine.King-Bush@onegas.com](mailto:Jasmine.King-Bush@onegas.com)  
[Christy.Bell@onegas.com](mailto:Christy.Bell@onegas.com)  
[Judy.Hitchye@onegas.com](mailto:Judy.Hitchye@onegas.com)

#### V. CONCLUSION

Texas Gas Service requests that the Commission issue an Order: (1) approving the Company's ECP Portfolio Application; (2) approving the Company's proposed ECP Rate subject to refund; and, (3) for such further relief to which the Company may be entitled.

Respectfully submitted,

By: Judy J. Hitchye  
SIGNED: Judy Jenkins Hitchye  
State Bar No. 24095769  
Texas Gas Service Company  
Barton Skyway IV  
1301 S. Mopac, Suite 400  
Austin, Texas 78746  
Office: 512-370-8264  
[Judy.Hitchye@onegas.com](mailto:Judy.Hitchye@onegas.com)

**ATTORNEY FOR TEXAS GAS  
SERVICE COMPANY**

**CASE NO. 00018221**

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<b>INITIAL APPLICATION OF TEXAS GAS</b>	§	<b>BEFORE THE</b>
<b>SERVICE COMPANY, A DIVISION OF</b>	§	
<b>ONE GAS, INC., FOR APPROVAL OF</b>	§	<b>RAILROAD COMMISSION</b>
<b>THE COMPANY’S STATEWIDE</b>	§	
<b>ENERGY CONSERVATION PROGRAM</b>	§	<b>OF TEXAS</b>
<b>PORTFOLIO.</b>	§	
	§	

**(AMENDED)**

**DIRECT TESTIMONY**

**OF**

**CHRISTY M. BELL**

**ON BEHALF OF**

**TEXAS GAS SERVICE COMPANY**

**November 6, 2024**

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**DIRECT TESTIMONY OF CHRISTY M. BELL**

**I. INTRODUCTION AND QUALIFICATIONS**

**Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

A. My name is Christy M. Bell, and my business address is 1301 South Mopac Expressway, Suite 400, Austin, Texas 78746. My telephone number is (512) 370-8280 and email address is christy.bell@onegas.com.

**Q. ARE YOU THE COMPANY’S FORMAL REPRESENTATIVE FOR THIS FILING?**

A. Yes.

**Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

A. I am the Supervisor of Energy Efficiency Programs for Texas Gas Service Company (“Texas Gas Service” or the “Company”), which is a Division of ONE Gas, Inc. (“ONE Gas”).

**Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND PROFESSIONAL EXPERIENCE.**

A. I received a Bachelor of Arts degree from the University of Texas at Austin in 1999. Prior to my employment at Texas Gas Service, I owned and managed a small manufacturing business for 13 years. In April 2017, I joined the Company as a Rate Analyst. In that capacity, I was responsible for preparing rate schedules and filing them with the Railroad Commission of Texas (“Commission”), filing annual compliance reports with regulators, and preparing departmental workpapers for the Commission’s quality of service audits. In December 2023, I became Supervisor of Energy Efficiency Programs for Texas Gas Service.

1   **Q.    WAS YOUR TESTIMONY PREPARED BY YOU OR UNDER YOUR**  
2       **DIRECTION?**

3    A.    Yes.

4   **Q.    WHY HAVE YOU AMENDED YOUR TESTIMONY?**

5    A.    My testimony here is amended to reflect the Company's recent decision to limit its  
6       request for approval of a statewide ECP Portfolio to only one service area (the  
7       Central-Gulf Service Area) instead of the original request for approval of a  
8       statewide ECP Portfolio.

9   **Q.    WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

10   A.    My amended testimony provides an overview of Texas Gas Service's Energy  
11       Efficiency Program ("EE Program") from a historical perspective in support of  
12       the Company's request for approval of an Energy Conservation Program ("ECP"),  
13       for customers in the Company's Central-Gulf Service Area ("CGSA"). Also, I  
14       introduce the new proposed ECP program offerings for our residential,  
15       commercial and Income-Qualifying programs.

16   **Q.    HOW DOES TEXAS GAS SERVICE'S CURRENT EE PROGRAM**  
17       **COMPARE TO THE COMMISSION'S ECP?**

18   A.    For all practical purposes, the Company's EE Program is comparable to the  
19       Commission's new ECP. As contemplated under 16 TAC §7.480, our proposed  
20       ECP, upon approval, would be available to our customers in both incorporated and  
21       environs territories within the Company's CGSA.

22   **Q.    HAVE YOU PREVIOUSLY TESTIFIED BEFORE ANY REGULATORY**  
23       **COMMISSIONS?**



1     A.     Yes. I filed testimony on behalf of Texas Gas Service in GUD No. 10928.

1           **II. TEXAS GAS SERVICE'S ENERGY EFFICIENCY PROGRAM**

2   **Q. DOES TEXAS GAS SERVICE HAVE ANY EXPERIENCE**  
3           **IMPLEMENTING AN EE/ECP PROGRAM?**

4   A. Yes. Since 2000, Texas Gas Service has maintained an EE Program in the  
5           incorporated areas of the service area formerly known as the Central Texas  
6           Service Area ("CTX" hereafter referred to as "Legacy CTX") and since 2016 in  
7           the Rio Grande Valley Service Area ("RGV").

8   **Q. PLEASE PROVIDE AN OVERVIEW OF THE COMPANY'S CURRENT**  
9           **EE PROGRAM.**

10 A. The Company's current EE Program offers rebates and incentives to our  
11           residential and commercial customers to encourage efficient use of energy, reduce  
12           net energy consumption, lower utility bills, and improve the overall efficiency of  
13           our customers' homes and businesses. In 2023, Texas Gas Service provided  
14           approximately 33,736 rebates for a total investment of \$2,152,317. The  
15           Company's 2023 EE Program resulted in an anticipated water savings of  
16           84,068,686 gallons; \$456,331 in appliance repair and replacement assistance for  
17           low-income households (includes the replacement of 163 natural gas appliances);  
18           an estimated energy savings of 466,277 MMBTU; and anticipated CO2 emission  
19           reductions of 57,694 (in thousands of pounds).<sup>1</sup>

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<sup>1</sup> Texas Gas Service's 2023 Energy Efficiency Rebate Program – Annual Reports, (Central Texas and Rio Grande Valley).

**A. RESIDENTIAL**

**Q. PLEASE DESCRIBE THE COMPANY'S EXPERIENCE WITH AN EE REBATE PROGRAM FOR RESIDENTIAL CUSTOMERS.**

A. Texas Gas Service offers rebates for a retrofit program and a new construction program for residential customers in the incorporated areas of Legacy CTX and RGV.

<b>Current Residential EE Program Offerings</b>		
<b>Program</b>	<b>Legacy CTX</b>	<b>RGV</b>
Range		X
Dryer	X	X
Water Heater	X	X
Furnace	X	
Backup Generator		X
Low Income Free Equipment	X	X
Home Energy Savings	X	
Water Savings Kits	X	X

**Q. PLEASE DESCRIBE THE RESIDENTIAL RETROFIT PROGRAM.**

A. The Company's residential retrofit program (also called an appliance replacement program) in the incorporated areas of Legacy CTX and RGV provides rebates for the purchase and installation of new natural gas high-efficiency appliances in existing dwellings.

**Q. PLEASE DESCRIBE THE RESIDENTIAL NEW CONSTRUCTION PROGRAM.**

A. The Company's residential new construction program in the incorporated areas of Legacy CTX and RGV provides rebates for the purchase and installation of new natural gas high-efficiency appliances in newly constructed single-family homes.

**Q. PLEASE TELL US MORE ABOUT THE RESIDENTIAL PROGRAM THAT YOU PROVIDE IN PARTNERSHIP WITH AUSTIN ENERGY.**

1 A. The Company currently partners with Austin Energy to provide shared residential  
2 customers in the incorporated Austin area with rebates for a weatherization  
3 program, referred to as Home Energy Savings (“HES”), which include home  
4 improvement projects for attic insulation, duct sealing, duct insulation, duct  
5 replacement, installation of high-efficiency natural gas furnaces, and qualified Wi-  
6 Fi thermostats.

7 **Q. IS THE COMPANY SEEKING TO INCLUDE A SIMILAR PROGRAM IN**  
8 **ITS PROPOSAL BELOW?**

9 A. Yes. As explained below, we are now presenting a plan for the Company's CGSA  
10 ECP Portfolio.

11 **Q. PLEASE DESCRIBE THE COMPANY’S CURRENT RESIDENTIAL**  
12 **PROGRAM FOR WATER SAVINGS KITS.**

13 A. The Company provides water savings kits to residential customers in the  
14 incorporated areas of Legacy CTX and RGV to facilitate the reduction in hot  
15 water usage and resulting in the reduction of natural gas energy needed to heat the  
16 water. The kits include two stainless steel low-flow faucet aerators, a kitchen  
17 swivel faucet attachment, a low-flow shower head, and plumbing tape for  
18 installation. Residential customers can submit requests on the Company’s website  
19 and are eligible for one free water savings kit each calendar year. The Company  
20 contracts with The Energy Federation, Inc. to fulfill kit shipments to eligible  
21 residents.<sup>2</sup>

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<sup>2</sup> Please note, The Energy Federation, Inc. was recently acquired by AM Conservation. Their transition officially occurred on August 13, 2024.

1   **Q.   PLEASE DESCRIBE THE COMPANY’S CURRENT EE PROGRAM**  
2       **THAT OFFERS FREE NATURAL GAS EQUIPMENT TO QUALIFIED**  
3       **RESIDENTIAL CUSTOMERS.**

4   A.   The Company works with local assistance agencies and qualified contractors to  
5       provide free high-efficiency natural gas water heaters, furnaces, dryers, and  
6       ranges to qualifying low-income, elderly, or disabled customers in the  
7       incorporated areas of Legacy CTX and RGV. The qualification of participants is  
8       performed by the assistance agencies.

9   **Q.   DOES TEXAS GAS SERVICE HAVE A PROCESS FOR QUALIFYING**  
10       **ELIGIBLE CUSTOMERS AS DISCUSSED ABOVE?**

11  A.   Income qualification is performed by community assistance agency partners.  
12       Qualifying customer referrals are sent to Texas Gas Service for additional  
13       eligibility review.

14                               **B.   COMMERCIAL**

15  **Q.   PLEASE DESCRIBE THE COMPANY’S EXPERIENCE WITH AN**  
16       **EE/ECP REBATE PROGRAM FOR COMMERCIAL CUSTOMERS.**

17  A.   Texas Gas Service currently offers rebates to commercial customers in the  
18       incorporated areas of Legacy CTX and RGV for the purchase and installation of  
19       high-efficiency natural gas water heaters and water heating systems, commercial  
20       clothes dryers with moisture sensors, and commercial food service equipment to  
21       include Energy Star rated convection ovens, fryers, griddles, and steam cookers,  
22       and the purchase of new or converted compressed natural gas (“CNG”) vehicles.

<b>Current Commercial EE Program Offerings</b>		
<b>Program</b>	<b>Legacy CTX</b>	<b>RGV</b>
Water Heating/Boilers	X	X
Commercial Dryer	X	X
Food Service Equipment	X	X
Transportation (CNG)	X	X
Direct Installation	X	X

1

2 **Q. PLEASE TELL US MORE ABOUT THE COMPANY'S CURRENT**  
3 **DIRECT INSTALLATION PROGRAM FOR COMMERCIAL**  
4 **CUSTOMERS.**

5 A. The Company contracts with CLEAResult to offer commercial customers within  
6 the incorporated areas of Legacy CTX and RGV, customized strategies for  
7 improving the energy efficiency of their places of business while reducing utility  
8 bills and carbon footprints. CLEAResult provides qualified participants with  
9 energy consumption assessments and installation of weatherstripping, low-flow  
10 faucet aerators, high-efficiency showerheads, and other approved commercial  
11 equipment. Typical participants in the direct installation program historically  
12 include non-profit organizations, churches, motels, apartment complexes, and dry  
13 cleaners.

14 **Q. PLEASE EXPLAIN THE CURRENT COSTS ASSOCIATED WITH THE**  
15 **COMPANY'S EE PROGRAM.**

16 A. The Company's annual EE Program costs amount to approximately 70% direct  
17 costs to include: rebates on high-efficiency natural gas appliances, direct  
18 installation programs, water savings kits, weatherization, and the low-income free  
19 equipment program. Education costs amount to approximately 15% of the total  
20 budget annually, to include expenses such as print, digital and radio ads, event and

1 trade show booth fees, industry memberships and sponsorships, and other related  
2 costs to promote the EE program and provide awareness to eligible customers.  
3 Administrative costs account for approximately 15% total annual program costs.

4 **Q. HOW ARE THESE COSTS RECOVERED?**

5 A. The current EE Program is fully funded by customers. For the Legacy CTX EE  
6 Program, these costs are recovered through a monthly fixed surcharge amount of  
7 \$0.74 for residential customers, and a monthly volumetric surcharge of \$0.0052  
8 per Ccf for commercial and commercial transportation customers within the  
9 incorporated areas. For the RGV EE Program, these costs are recovered through a  
10 monthly volumetric surcharge of \$0.0292 per Ccf for residential customers and a  
11 monthly volumetric surcharge of \$0.0023 per Ccf for commercial customers  
12 within the incorporated areas.

13 **Q. DOES THE COMPANY MAKE PUBLICLY AVAILABLE REPORTING ON**  
14 **ITS PROGRAM PERFORMANCE?**

15 A. Yes. The Company's annual reports are distributed to city leadership and  
16 appropriate regulatory bodies by April 30th every year, as well as published on  
17 the Texas Gas Service website. The Company also provides quarterly program  
18 performance presentations to the City of Austin Resource Management  
19 Commission.

**III. NEW ECP PORTFOLIO**

**Q. PLEASE PROVIDE AN OVERVIEW OF THE COMPANY'S NEW PROPOSED ECP PORTFOLIO.**

A. The Company's new proposed ECP would expand the Company's program offerings to include all residential and commercial customers located in the Company's incorporated and environs areas in the State of Texas.

**Q. WHAT PROGRAMS ARE PROPOSED UNDER THIS NEW ECP?**

A. The proposed ECP Portfolio includes the following programs:

- Rebate & Incentive Program for residential customers
- Rebate & Incentive Program for commercial customers
- Income-Qualifying Program for residential customers

**A. Rebate & Incentive Program - Residential**

**Q. PLEASE PROVIDE A DETAILED DESCRIPTION OF THE REBATE & INCENTIVE PROGRAM PROPOSED UNDER THIS NEW ECP FOR RESIDENTIAL CUSTOMERS.**

A. The Company proposes to offer a Rebate & Incentive Program for residential customers to include rebates and incentives for the following natural gas appliances and technologies: tankless and storage tank natural gas water heaters, natural gas furnace and furnace tune-ups, natural gas ranges and range stubs, natural gas dryers with moisture sensors and dryer stubs, Wi-Fi thermostats, water savings kits, weatherization kits, and natural gas backup generators.

**Q. WHAT ARE THE GOALS AND OBJECTIVES OF THIS PROGRAM?**



1 A. The goals and objectives of this program are to encourage efficient use of energy,  
2 reduce net energy consumption, lower utility bills, and improve the overall  
3 efficiency of our customers' homes.

4 **Q. WHAT ARE THE ANTICIPATED ANNUAL COSTS OF THE REBATE &  
5 INCENTIVE PROGRAM FOR RESIDENTIAL CUSTOMERS?**

6 A. Based on our previous experience, we have budgeted a total of \$1,739,624 per  
7 year for the Rebate & Incentive Program for residential customers within the  
8 CGSA, which includes the budget for the Income-Qualifying Program.

9 **Q. WHAT ARE THE ANNUAL ADMINISTRATIVE COSTS BUDGETED  
10 FOR THIS ECP PROGRAM?**

11 A. The budget for the annual administrative costs for the CGSA Rebate & Incentive  
12 Program for residential customers is \$217,595.

13 **B. Rebate & Incentive Program - Commercial**

14 **Q. PLEASE PROVIDE A DETAILED DESCRIPTION OF THE REBATE &  
15 INCENTIVE PROGRAM PROPOSED UNDER THIS NEW ECP FOR  
16 COMMERCIAL CUSTOMERS.**

17 A. The Company proposes to offer a Rebate & Incentive Program for commercial  
18 customers to include rebates and incentives for the following natural gas  
19 appliances, equipment and technologies: tankless natural gas water heaters and  
20 water heating systems, natural gas commercial dryers with moisture sensors, food  
21 service equipment to include Energy Star rated griddles, fryers, convection ovens  
22 and steam cookers, and direct installation programs to include weatherstripping,

1 door insulation, low-flow handheld and fixed showerheads, sink aerators, pre-  
2 rinse spray valves, strip curtains, steam trap replacements and other equipment.

3 **Q. WHAT ARE THE GOALS AND OBJECTIVES OF THIS PROGRAM?**

4 A. The goals and objectives of this program are to encourage efficient use of energy,  
5 reduce net energy consumption, lower utility bills, and improve the overall  
6 efficiency of our customers' businesses.

7 **Q. WHAT ARE THE ANTICIPATED ANNUAL PROGRAM COSTS OF THE**  
8 **REBATE & INCENTIVE PROGRAM FOR COMMERCIAL**  
9 **CUSTOMERS?**

10 A. Based on our previous experience, we have budgeted \$329,029 per year for the  
11 Rebate & Incentive Program for the Company's CGSA commercial customers.

12 **Q. WHAT ARE THE ANNUAL ADMINISTRATIVE COSTS BUDGETED**  
13 **FOR THIS ECP PROGRAM?**

14 A. The annual administrative costs budgeted for the CGSA Rebate & Incentive  
15 Program for commercial customers is \$41,155.

16 **C. Income-Qualifying Program - Residential**

17 **Q. PLEASE PROVIDE A DETAILED DESCRIPTION OF THE INCOME-**  
18 **QUALIFYING PROGRAM PROPOSED UNDER THIS NEW ECP FOR**  
19 **RESIDENTIAL CUSTOMERS.**

20 A. The Company proposes to offer an Income-Qualifying Program for residential  
21 customers to include replacing the following natural gas appliances: tankless and  
22 storage tank natural gas water heaters, natural gas furnaces, natural gas ranges,  
23 and natural gas dryers.



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<b>THE COMPANY’S STATEWIDE</b>	§	
<b>ENERGY CONSERVATION PROGRAM</b>	§	<b>OF TEXAS</b>
<b>PORTFOLIO.</b>	§	
	§	

**(AMENDED)**

**DIRECT TESTIMONY**

**OF**

**JASMINE J. KING-BUSH**

**ON BEHALF OF**

**TEXAS GAS SERVICE COMPANY**

**November 6, 2024**

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## LIST OF EXHIBITS

TGS' CGSA EXHIBIT A ECP RATE CALCULATION AND BUDGET PROPOSAL  
TGS' CGSA EXHIBIT B 2019-2023 NORMALIZED HISTORICAL VOLUMES  
TGS' CGSA EXHIBIT C COPY OF PUBLIC NOTICE  
TGS' CGSA EXHIBIT D PROPOSED ECP RATE SCHEDULES  
TGS' CGSA EXHIBIT E SAMPLES OF EXISTING ADVERTISEMENTS AND MATERIALS

**DIRECT TESTIMONY OF JASMINE J. KING-BUSH**

**I. INTRODUCTION AND QUALIFICATIONS**

**Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

A. My name is Jasmine J. King-Bush, and my business address is 1301 South Mopac Expressway, Suite 400, Austin, Texas 78746. My telephone number is (512) 370-8266 and email address is jasmine.king-bush@onegas.com.

**Q. ARE YOU THE COMPANY'S FORMAL REPRESENTATIVE FOR THIS FILING?**

A. Yes.

**Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

A. I am the Manager of Energy Efficiency Programs for Texas Gas Service Company ("Texas Gas Service" or the "Company"), Oklahoma Natural Gas Company ("Oklahoma Natural Gas") and Kansas Gas Service Company ("Kansas Gas Service") Divisions of ONE Gas, Inc. ("ONE Gas").

**Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND PROFESSIONAL EXPERIENCE.**

A. I am currently enrolled at Arizona State University in pursuit of a Bachelor's Degree in Global Business Management. I began my career at Texas Gas Service in 2019 as a Project Manager II with the Commercial Development team, before accepting a promotion to Supervisor of Energy Efficiency Programs in 2020 and then again to Manager of Energy Efficiency Programs in 2022. Previous to my roles with Texas Gas Service, I was able to architect a deep knowledge of budget management and program leadership through my roles as Program Coordinator

1 and Financial Analyst for various Department of Defense and Department of  
2 Energy funded projects at Sandia National Laboratories in Livermore, California.

3 **Q. WAS YOUR TESTIMONY PREPARED BY YOU OR UNDER YOUR**  
4 **DIRECTION?**

5 A. Yes.

6 **Q. WAS YOUR TESTIMONY PREPARED BY YOU OR UNDER YOUR**  
7 **DIRECTION?**

8 A. Yes.

9 **Q. HAVE YOU PREPARED ANY EXHIBITS IN CONNECTION WITH YOUR**  
10 **TESTIMONY?**

11 A. Yes. I have prepared and I am the sponsor of the exhibits listed in the table of  
12 contents.

13 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

14 A. My amended testimony provides a review of Texas Gas Service's proposed  
15 Energy Conservation Program ("ECP") as contemplated under 16 TAC §7.480 to  
16 customers in both incorporated and environs of the Company's Central-Gulf  
17 Service Area ("CGSA") pursuant to the Commission's rules.

18 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE ANY REGULATORY**  
19 **COMMISSIONS?**

20 A. No.

21 **II. NEW ECP PORTFOLIO**

22 **A. Total Portfolio Program Costs**

4     **Q.     HOW MUCH, IF ANY, OF THE BUDGETED ECP PORTFOLIO OR**  
5     **ADMINISTRATIVE COSTS ARE TO BE FUNDED BY THE COMPANY'S**  
6     **CUSTOMERS?**

8     **Q.     IS THE COMPANY RECOMMENDING ANY OF THE ECP PROGRAM**  
9           **COSTS BE FUNDED BY THE COMPANY’S SHAREHOLDERS? IF NOT,**  
10          **WHY NOT?**

19 **Q. WHAT IS THE TOTAL ANNUAL BUDGET FOR THE ADMINISTRATIVE**  
20 **COSTS FOR THE ENTIRE PORTFOLIO?**

## B. ECP Customer Charge



1   **Q.   PLEASE EXPLAIN HOW THE COMPANY HAS CALCULATED ITS**  
2   **PROPOSED ECP RATE FOR RESIDENTIAL CUSTOMERS?**

3   A.   The formula the Company used to determine the ECP rate for residential  
4   customers is consistent with 16 TAC §7.480, as follows:

5   ECP Rider rate = (CCR per Class + BA per Class)/2025 Projected Volumes per  
6   Class, where:

- 7       •   CCR, Current Cost Recovery, is all projected ECP costs for 2025;
- 8       •   BA, Balance Adjustment, is the computed difference between projected  
9       and actual CCR collections by class, beginning after the first program  
10      year; and
- 11      •   Class is the customer class to which ECP rate will apply.

12   Based on the Company's experience with its current program, we have  
13   determined that for the inauguration of the CGSA ECP program, it is reasonable  
14   to establish the volumetric customer rate for residential customers at \$0.02000 per  
15   Ccf. Please see, TGS' CGSA Exhibit A, as attached hereto and incorporated by  
16   reference.

17   **Q.   PLEASE EXPLAIN HOW THE COMPANY HAS CALCULATED ITS**  
18   **PROPOSED ECP RATE FOR COMMERCIAL CUSTOMERS?**

19   A.   The formula the Company used to determine the ECP rate for commercial  
20   customers is consistent with 16 TAC §7.480, as follows:

21   ECP rate = (CCR per Class + BA per Class)/2025 Projected Volumes per Class,  
22   where:

- 23      •   CCR, Current Cost Recovery, is all projected ECP costs for 2025;

- BA, Balance Adjustment, is the computed difference between projected and actual CCR collections by class, beginning after the first program year; and
- Class is the customer class to which ECP rate will apply.

Based on the Company's experience with its current program, we have determined that for the inauguration of the CGSA ECP program, it is reasonable to establish the volumetric customer rate for commercial customers at \$0.00711 per Ccf.

**Q. HOW WILL THIS RATE APPEAR ON THE COMPANY'S CUSTOMERS' BILLS?**

A. The new ECP rate will appear on the bills as "ECP Rider".

**C. Program Projections**

**Q. PLEASE PROVIDE A DESCRIPTION OF THE ECP PORTFOLIO'S PROJECTED ANNUAL CONSUMPTION REDUCTION PER CUSTOMER CLASS FOR EACH ECP. PLEASE ALSO INCLUDE THE TOTAL PROJECTIONS FOR THE ENTIRE ECP.**

A. The following is our projected annual consumption reduction based on the Company's prior experience and currently available information:

Customer Class	Projected Annual Consumption Reduction (in therms)
Residential	2,700,304
Commercial	711,870

**Q. PLEASE PROVIDE THE PROJECTED ANNUAL NET COST SAVINGS FOR THE PORTFOLIO.**

1 A. Based on our prior experience and using the avoided cost estimate prepared for  
2 the Company's Legacy CTX program evaluations as a template, the total  
3 projected annual net cost savings for the CGSA ECP Portfolio is \$3,384,180 for  
4 program year 2025.

5 **Q. PLEASE PROVIDE THE PROJECTED ANNUAL NET COST SAVINGS**  
6 **PER CUSTOMER CLASS FOR EACH ECP.**

7 A. Based on our prior experience and using the most recent avoided cost estimate  
8 prepared for the Company's Legacy CTX program evaluations as a template, the  
9 total projected annual net cost savings for the residential class is \$2,325,085, and  
10 for the commercial class is \$1,059,096 for program year 2025.

11 **Q. PLEASE PROVIDE A CHART OF THE NORMALIZED HISTORICAL**  
12 **ANNUAL VOLUMES PER CUSTOMER CLASS.**

13 A. Please see the attached TGS' CGSA Exhibit B, for a chart of the normalized  
14 historical annual volumes, per customer class for years 2019 through 2023.

15 **Q. WHAT ARE THE PROJECTED VOLUMES FOR THE UPCOMING**  
16 **PROGRAM YEAR PER CUSTOMER CLASS?**

17 A. See the following chart for the forecasted and normalized volumes for the 2025  
18 calendar:

Customer Class	Total 2025 Projected Volumes (Ccf)
Residential	108,712,380
Commercial	57,803,255

19

1   **Q.   HAVE YOU INCLUDED A COPY OF THE NOTICE PROVIDED TO**  
2       **CUSTOMERS IN THIS APPLICATION?**

3   A.   Yes. A copy of the notice is included in this filing and labeled as TGS' CGSA  
4       Exhibit C. Although this is a statewide filing, TGS is proposing to send notice to  
5       customers by each service area for ease of customer review. As provided in the  
6       Application, Texas Gas Service will provide copies of any written correspondence  
7       received from our customers from the date of this filing through the conclusion of  
8       the next full rate case to Staff with the Oversight and Safety Section of the Gas  
9       Services Division.

10   **Q.   HAVE YOU INCLUDED A COPY OF THE PROPOSED ECP RATE**  
11       **SCHEDULES TO THIS FILING?**

12   A.   Yes. A copy of the Company's proposed ECP rate schedules are attached to this  
13       filing as TGS' CGSA Exhibit D.

14   **Q.   HAVE YOU PROVIDED SAMPLES OF ANY PROPOSED**  
15       **ADVERTISEMENTS OR PROMOTIONAL MATERIALS THAT THE**  
16       **COMPANY MAY USE TO COMMUNICATE WITH CUSTOMERS IF AN**  
17       **ECP PORTFOLIO IS APPROVED?**

18   A.   See, attached TGS' CGSA Exhibit E for samples of the types of materials the  
19       Company has historically used to inform its customers of the offerings in its  
20       energy efficiency (ECP) program. The Company proposes to use similar  
21       materials in its education and outreach efforts to create awareness of its new ECP  
22       programs.

1   **Q.   HAS THE COMPANY INCLUDED COPIES OF ANY WRITTEN**  
2       **CUSTOMER INQUIRIES OR CORRESPONDENCE RELATED TO THIS**  
3       **APPLICATION FOR APPROVAL OF THE ECP PROGRAM?**

4   A.   At the time of this filing, the Company has not yet received any customer  
5       correspondence in response to Notice of this Application.  However, we will  
6       provide any related customer correspondence we may receive to Staff as directed  
7       by the Commission.

8                                   **III.   CONCLUSION**

9   **Q.   DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?**

10  A.   Yes.

**TGS' CGSA Exhibit A**  
**ECP Rate Calculation and Budget Proposal**  
**Case No. 00018221**

Texas Gas Service Company, a Division of ONE Gas, Inc.  
Amended - Initial Application for Approval of Statewide ECP Portfolio  
TGS' CGSA Exhibit A

**2025-2027**  
**TGS CGSA ECP PROGRAM**  
**ENERGY CONSERVATION PROGRAM WORKSHEET**

Line #		Rate 10, 15, 1Z, 1Y		Rate 20, 25, 2Z, 2Y, T-1, T-1-ENV	Total
		Residential	Commercial/ Commercial Transport		
1	Estimated 2025 ECP Portfolio Costs (see below, excludes Administrative Costs)	\$ 1,957,218	\$ 370,184		<b>\$2,327,402</b>
2	Estimated 2025 ECP Administrative Costs (see below)	217,595	41,155		<b>\$258,750</b>
3	<b>Total 2025 ECP Budget</b>	<b>\$ 2,174,813</b>	<b>\$ 411,340</b>		<b>\$2,586,152</b>
4	Total to Collect/(Refund) 1/2025 - 12/2027	\$ 2,174,813	\$ 411,340		\$2,586,152
5	Estimated bills by Ccf (Residential) / (Commercial) 2025 Projected Volumetric Consumption	108,712,380 Ccf	40,606,060 volumes (Ccf)		
6	2025 Projected Volumetric Consumption (Commercial Transportation)		17,197,195 volumes (Ccf)		
7	<b>Total 2025 Projected Volumetric Consumption</b>	108,712,380	57,803,255 volumes (Ccf)		<b>166,515,635</b>
8	Calculated ECP Rider Rate for Portfolio Costs	\$0.01800	\$0.00640 per Ccf		
9	Calculated ECP Rider Rate for Administrative Costs	\$0.00200	\$0.00071 per Ccf		
10	<b>Total Calculated ECP Rider Rate for Jan 2025 - Dec 2027</b>	<b>\$0.02000</b>	<b>\$0.00711</b>		
11	Current ECP rates (Ccf)	\$0.0000	\$0.0000		
12	<b>Net Increase/(Decrease) per Ccf in calculated ECP rates</b>	\$0.02000	\$0.00711		
13	Proposed increase/(decrease) in total ANNUAL COLLECTIONS - calculated ECP rate	\$2,174,248	\$410,981		
14	Proposed monthly customer volumetric usage (Ccf)	9,059,365 Ccf	4,816,938 volumes (Ccf)		
1	<b>2025-2027 Proposed CGSA ECP Budget :</b>				
2	2025-2027 Proposed ECP Portfolio Costs	\$1,739,624	\$329,029		<b>\$2,068,652</b>
3	2025-2027 Proposed ECP Education Costs	217,595	41,155		<b>\$258,750</b>
4	2025-2027 Proposed ECP Administrative Costs	217,595	41,155		<b>\$258,750</b>
5		<b>\$2,174,813</b>	<b>\$411,340</b>		<b>\$2,586,152</b>

**Texas Gas Service**  
**2025-2027 CGSA Annual Energy Conservation Program Budget**

		2025-2027 Proposed	
Program	Rebate Amount	Rebate Count	Budget
<b>Commercial</b>			
<u>Water Heating Programs</u>			
Water Heating System	14% (.82-.86 EF) or 20% (>.87 EF) of water heater system >75,000 BTUs	16	\$45,000
Tankless or Super High-Efficiency Natural Gas Water Heater: ≥ .81 UEF	\$500	16	\$7,875
<b>Total Water Heating Programs</b>		<b>32</b>	<b>\$52,875</b>
<b>Natural Gas Dryer with Moisture Sensor Program</b>	\$200	<b>18</b>	<b>\$3,600</b>
<b>Food Service Equipment Programs: EnergyStar griddles, fryers, convection ovens and steam cookers</b>	\$350	<b>23</b>	<b>\$7,875</b>
<u>Direct Install Programs (Measures)</u>			
Weather Stripping (per linear ft.)	\$9.25	1,800	\$16,650
Door Insulation	\$4	1,800	\$7,200
Advanced Thermostat	\$300	135	\$40,500
Low-Flow Handheld Showerhead	\$24	180	\$4,230
Low-Flow Fixed Showerhead	\$16	270	\$4,185
Green Spring Hinge	\$450	90	\$40,500
Aerators	\$15	203	\$2,936
Pre-Rinse Spray Valve	\$155	158	\$24,413
Overhead Door Weather Stripping	\$34	1,350	\$45,900
Strip Curtains (per sq. ft.)	\$14	23	\$315
Steam Trap Replacement	\$515	90	\$46,350
Custom		9	\$31,500
<b>Total Direct Install Programs</b>		<b>6,107</b>	<b>\$264,679</b>
<b>Total Commercial</b>		<b>6,179</b>	<b>\$329,029</b>
<b>Residential</b>			
<b>Residential Retrofit</b>			
<u>Water Heating Programs</u>			
Tankless Natural Gas Water Heater: ≥ 0.81 - 0.91 UEF	\$300	360	\$108,000
Tankless Natural Gas Water Heater: ≥ 0.92+ UEF	\$400	360	\$144,000



Storage Tank Natural Gas Water Heater: $\geq 0.82$ UEF	\$100	45	\$4,500
<b>Total Water Heating Programs</b>		<b>765</b>	<b>\$256,500</b>
<u>Heating Programs</u>			
Annual Natural Gas Furnace Tune-Up	\$40	405	\$16,200
Natural Gas Furnace: 92% AFUE or higher	\$500	383	\$191,250
<b>Total Heating Programs</b>		<b>788</b>	<b>\$207,450</b>
<u>Cooking Programs</u>			
Natural Gas Range	\$200	338	\$67,500
Natural Gas Range Stub	\$200	338	\$67,500
<b>Total Cooking Programs</b>		<b>675</b>	<b>\$135,000</b>
<u>Natural Gas Dryer Programs</u>			
Dryer Voucher Promo	\$100	360	\$36,000
Natural Gas Dryer with Moisture Sensor	\$200	360	\$72,000
Natural Gas Dryer Stub	\$200	270	\$54,000
<b>Total Natural Gas Dryer Programs</b>		<b>990</b>	<b>\$162,000</b>
<u>Home Improvement Programs (Participants)</u>			
Wi-Fi Thermostat	\$50	383	\$19,125
Mail Out Water Saving Kits: 2 showerheads, 3 faucet aerators	\$17	1,800	\$29,736
Mail Out Weatherization Kits	\$25	563	\$14,063
Natural Gas Back-up Generator	\$500	248	\$123,750
<b>Total Home Improvement Programs</b>		<b>2,993</b>	<b>\$186,674</b>
<b>Total Residential Retrofit</b>		<b>5,535</b>	<b>\$947,624</b>
<b>Residential New Construction</b>			
<u>Water Heating Programs</u>			
Tankless Natural Gas Water Heater: $\geq 0.81 - 0.91$ UEF	\$250	360	\$90,000
Tankless Natural Gas Water Heater: $\geq 0.92+$ UEF	\$350	360	\$126,000
<b>Total Water Heating Programs</b>		<b>720</b>	<b>\$216,000</b>
<u>Heating Programs</u>			
Natural Gas Furnace: 92% AFUE or higher	\$400	360	\$144,000
<b>Total Heating Programs</b>		<b>360</b>	<b>\$144,000</b>
<u>Natural Gas Dryer Programs</u>			
Natural Gas Dryer	\$150	360	\$54,000
Natural Gas Dryer Stub	\$100	360	\$36,000
<b>Total Natural Gas Dryer Programs</b>		<b>720</b>	<b>\$90,000</b>

<u>Cooking Programs</u>			
Natural Gas Range	\$150	315	\$47,250
Natural Gas Range Stub	\$150	315	\$47,250
<b>Total Cooking Programs</b>		<b>630</b>	<b>\$94,500</b>
<b>Total Residential New Construction</b>		<b>2,430</b>	<b>\$544,500</b>
<b>Income-Qualifying Program</b>		<b>131</b>	<b>\$247,500</b>
<b>Total Residential</b>		<b>8,096</b>	<b>\$1,739,624</b>
<b>Education Expenses</b>		<b>—</b>	<b>\$258,750</b>
<b>Total ECP Portfolio Expenses</b>		<b>—</b>	<b>\$2,327,402</b>
<b>Administrative Expenses</b>		<b>—</b>	<b>\$258,750</b>
<b>Grand Total</b>		<b>14,275</b>	<b>\$2,586,152</b>

**TGS' CGSA Exhibit B**  
**2019-2023 Normalized Historical Volumes**  
**Case No. 00018221**

Texas Gas Service Company, a Division of ONE Gas, Inc.  
Amended - Initial Application for Approval of Statewide ECP Portfolio  
TGS' CGSA Exhibit B

**TGS Normalized Volumes (CCF) and Customer Count for ECP Affected Customers  
CY 2019-2023**

Service Area	Customer Class	CY 2019		CY 2020		CY 2021		CY 2022		CY 2023	
		Adjusted Volumes (Ccf)	Customer Count	Adjusted Volumes (Ccf)	Customer Count	Adjusted Volumes (Ccf)	Customer Count	Adjusted Volumes (Ccf)	Customer Count	Adjusted Volumes (Ccf)	Customer Count
Central-Gulf	Residential	106,351,568	294,512	115,186,098	299,680	110,713,265	304,045	105,727,107	307,359	104,059,385	310,091
	Commercial	44,545,574	14,220	41,337,042	13,976	43,900,208	13,136	46,478,417	13,153	46,178,933	13,169
	Transport - Commercial	18,518,956	359	15,248,510	344	15,454,081	328	16,417,107	318	17,184,610	327
Central-Gulf Total		<u>169,416,098</u>	<u>309,091</u>	<u>171,771,650</u>	<u>314,000</u>	<u>170,067,553</u>	<u>317,509</u>	<u>168,622,632</u>	<u>320,830</u>	<u>167,422,929</u>	<u>323,587</u>

**TGS' CGSA Exhibit C**

**Copy of Public Notice**

**Case No. 00018221**

**PUBLIC NOTICE OF PROPOSED RATE CHANGE  
NATURAL GAS UTILITY RATES  
(CGSA CUSTOMER NOTICE)**

On August 19, 2024, Texas Gas Service Company, a Division of ONE Gas, Inc., ("TGS" or "Company"), filed a proposal for a new Energy Conservation Program ("ECP") in its Central-Gulf Service Area ("CGSA"), as amended on November 6, 2024, with the Railroad Commission of Texas ("Commission") as contemplated under 16 TAC §7.480 and authorized by Texas Utilities Code §§ 104.401-104.403.

If approved, the ECP will offer customers within the CGSA incentives, rebates, education and assistance to reduce energy consumption, lower utility bills and improve the overall efficiency of customers' homes and businesses.

The proposed rate change will affect all residential, commercial, and commercial transportation customers within the following unincorporated and incorporated areas: Austin, Bastrop (Environs), Bayou Vista, Beaumont, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Galveston, Georgetown, Gonzales, Groves, Hutto, Jamaica Beach, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nederland, Nixon, Pflugerville, Port Arthur, Port Neches, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum, Texas. The proposed rate change and rate schedules will affect approximately 313,309 residential customers, 13,134 commercial customers, and 359 commercial transportation customers within the CGSA.

The Company proposes to implement an ECP rate of \$0.02000 per Ccf for residential customers and \$0.00711 per Ccf for commercial and commercial transportation customers. Rate Schedules ECP and ECP-Rider are new rate schedules for which the Company is requesting approval that allow for the funding and administration of its CGSA Energy Conservation Program with a projected annual budget of \$2,586,152.

TGS proposes to withdraw the CAC and 1C rate schedules and tariffs in the CGSA. The Company's proposed effective date of the requested CGSA ECP proposal and rate change, as described in Tables 1 and 2 below, is January 15, 2025.

**Table 1** - for current participants in the Company's Energy Efficiency Program that reside in the incorporated areas of Austin, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Georgetown, Gonzales, Hutto, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nixon, Pflugerville, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum, Texas

Customer Class CGSA (Average Usage)	Current Average Monthly Bill Including Cost of Gas	Proposed Average Monthly Bill Including Cost of Gas	Proposed Monthly Dollar Change	Proposed Percentage Change with Gas Cost	Proposed Percentage Change without Gas Cost
Residential (31 Ccf)	\$56.47	\$56.36	-\$0.11	-0.19%	-0.31%
Commercial (263 Ccf)	\$298.21	\$298.71	\$0.50	0.17%	0.38%
Commercial Transportation (4,616 Ccf)	\$917.34	\$926.16	\$8.82	0.96%	2.65%

\*Average bill usage per GUD No. 10928. Average bills exclude revenue-related taxes. The 2023 cost of gas 12-month average is \$0.64 per Ccf.

**PUBLIC NOTICE OF PROPOSED RATE CHANGE  
NATURAL GAS UTILITY RATES  
(CGSA CUSTOMER NOTICE)**

**Table 2** - for new participants in the Company's Energy Conservation Program that reside in the unincorporated areas of Austin, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Georgetown, Gonzales, Hutto, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nixon, Pflugerville, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum, Texas, and the incorporated and unincorporated areas of Bayou Vista, Beaumont, Galveston, Groves, Jamaica Beach, Nederland, Port Arthur, and Port Neches, Texas

Customer Class CGSA (Average Usage)	Current Average Monthly Bill Including Cost of Gas	Proposed Average Monthly Bill Including Cost of Gas	Proposed Monthly Dollar Change	Proposed Percentage Change with Gas Cost	Proposed Percentage Change without Gas Cost
Residential (31 Ccf)	\$55.73	\$56.36	\$0.63	1.13%	1.76%
Commercial (263 Ccf)	\$296.84	\$298.71	\$1.87	0.63%	1.44%
Commercial Transportation (4,616 Ccf)	\$893.34	\$926.16	\$32.82	3.67%	10.65%

\*Average bill usage per GUD No. 10928. Average bills exclude revenue-related taxes. The 2023 cost of gas 12-month average is \$0.64 per Ccf.

Persons with specific questions or desiring additional information about this tariff change filing may contact TGS via email at [EnergyEfficiency@texasgasservice.com](mailto:EnergyEfficiency@texasgasservice.com). Complete copies of the Company's filing proposal, including all proposed rate schedules, are available for inspection on the Company's website at: <https://www.texasgasservice.com/rates>. Any affected person may file written comments concerning the proposed ECP Portfolio with the Railroad Commission's Gas Services Department by email to [MOS@rrc.texas.gov](mailto:MOS@rrc.texas.gov) and to TGS at: [EnergyEfficiency@texasgasservice.com](mailto:EnergyEfficiency@texasgasservice.com).

**AVISO PÚBLICO DE CAMBIO DE TARIFA PROPUESTO PARA  
TARIFAS DE SERVICIOS PÚBLICOS DE GAS NATURAL  
(AVISO AL CLIENTE DE CGSA)**

El 19 de agosto de 2024, Texas Gas Service Company, una división de ONE Gas, Inc., ("TGS" o "Compañía"), presentó una propuesta para un nuevo Programa de Conservación de Energía ("ECP") en su Área de Servicio del Golfo Central ("CGSA"), modificada el 6 de noviembre de 2024, ante la Comisión de Ferrocarriles de Texas ("Comisión") según lo contemplado en 16 TAC §7.480 y autorizado por el Código de Servicios Públicos de Texas §§ 104.401-104.403.

Si se aprueba, el ECP ofrecerá a los clientes dentro de la CGSA incentivos, reembolsos, educación y asistencia para reducir el consumo de energía, reducir las facturas de servicios públicos y mejorar la eficiencia general de los hogares y negocios de los clientes.

El cambio de tarifa propuesto afectará a todos los clientes de transporte residencial, comercial y de transporte comercial dentro de las siguientes áreas incorporadas y no incorporadas: Austin, Bastrop (Environs), Bayou Vista, Beaumont, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Galveston, Georgetown, Gonzales, Groves, Hutto, Jamaica Beach, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nederland, Nixon, Pflugerville, Port Arthur, Port Neches, Rollingwood, Shiner, Sunset Valley, West Lake Hills y Yoakum, Texas. El cambio de tarifas propuesto y los programas de tarifas afectarán a aproximadamente 313,309 clientes residenciales, 13,134 clientes comerciales y 359 clientes de transporte comercial dentro de la CGSA.

La Compañía propone implementar una tarifa ECP de \$0.02000 por Ccf para clientes residenciales y \$0.00711 por Ccf para clientes comerciales y de transporte comercial. Los programas de tarifas ECP y ECP-Rider son nuevos programas de tarifas para los cuales la Compañía está solicitando aprobación que permiten el financiamiento y la administración de su Programa de Conservación de Energía CGSA con un presupuesto anual proyectado de \$2,586,152.

TGS propone retirar los cuadros tarifarios CAC y 1C en la CGSA. La fecha de entrada en vigencia propuesta por la Compañía de la propuesta solicitada de CGSA ECP y el cambio de tarifa, como se describe en las Tablas 1 y 2 a continuación, es el 15 de enero de 2025.

**Tabla 1 :** para los participantes actuales en el Programa de Eficiencia Energética de la Compañía que residen en las áreas incorporadas de Austin, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Georgetown, Gonzales, Hutto, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nixon, Pflugerville, Rollingwood, Shiner, Sunset Valley, West Lake Hills y Yoakum, Texas

Clase de cliente CGSA (uso medio)	Factura mensual promedio actual, incluido el costo del gas	Factura mensual promedio propuesta, incluido el costo del gas	Cambio mensual propuesto en dólares	Cambio porcentual propuesto con el costo del gas	Cambio porcentual propuesto sin costo de gas
Residencial (31 Ccf)	56,47 \$	56,36 \$	-0,11 dólares	-0.19%	-0.31%
Comercial (263 Ccf)	\$298.21	\$298.71	0,50 \$	0.17%	0.38%
Transporte Comercial (4,616 Ccf)	917,34 \$	926,16 \$	8,82 \$	0.96%	2.65%

\*Uso promedio de la factura por GUD No. 10928. Las facturas promedio excluyen los impuestos relacionados con los ingresos. El costo promedio de la gasolina en 12 meses en 2023 es de \$0.64 por Ccf.



**AVISO PÚBLICO DE CAMBIO DE TARIFA PROPUESTO PARA  
TARIFAS DE SERVICIOS PÚBLICOS DE GAS NATURAL  
(AVISO AL CLIENTE DE CGSA)**

**Tabla 2** - para los nuevos participantes en el Programa de Conservación de Energía de la Compañía que residen en las áreas no incorporadas de Austin, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Georgetown, Gonzales, Hutto, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nixon, Pflugerville, Rollingwood, Shiner, Sunset Valley, West Lake Hills y Yoakum, Texas, y las áreas incorporadas y no incorporadas de Bayou Vista, Beaumont, Galveston, Groves, Jamaica Beach, Nederland, Port Arthur y Port Neches, Texas

Clase de cliente CGSA (uso medio)	Factura mensual promedio actual, incluido el costo del gas	Factura mensual promedio propuesta, incluido el costo del gas	Cambio mensual propuesto en dólares	Cambio porcentual propuesto con el costo del gas	Cambio porcentual propuesto sin costo de gas
Residencial (31 Ccf)	55,73 \$	56,36 \$	0,63 \$	1.13%	1.76%
Comercial (263 Ccf)	\$296.84	\$298.71	1,87 \$	0.63%	1.44%
Transporte Comercial (4,616 Ccf)	\$893.34	926,16 \$	\$32.82	3.67%	10.65%

\*Uso promedio de la factura por GUD No. 10928. Las facturas promedio excluyen los impuestos relacionados con los ingresos. El costo promedio de la gasolina en 12 meses en 2023 es de \$0.64 por Ccf.

Las personas que tengan preguntas específicas o deseen información adicional sobre esta presentación de cambios en las tarifas pueden comunicarse con TGS por correo electrónico a [EnergyEfficiency@texasgasservice.com](mailto:EnergyEfficiency@texasgasservice.com). Las copias completas de la propuesta de presentación de la Compañía, incluidas todos los programas de tarifas propuestas, están disponibles para su inspección en el sitio web de la Compañía en: <https://www.texasgasservice.com/rates>. Cualquier persona afectada puede presentar comentarios por escrito sobre el portafolio propuesto de ECP ante el Departamento de Servicios de Gas de la Comisión de Ferrocarriles por correo electrónico a [MOS@rrc.texas.gov](mailto:MOS@rrc.texas.gov) y a TGS a: [EnergyEfficiency@texasgasservice.com](mailto:EnergyEfficiency@texasgasservice.com).

**TGS' CGSA Exhibit D**  
**Proposed ECP Rate Schedules**  
**Case No. 00018221**

**Texas Gas Service Company, a Division of ONE Gas, Inc.**  
**Central-Gulf Service Area**

**RATE SCHEDULE ECP**  
**Page 1 of 4**

**ENERGY CONSERVATION PROGRAM**

**PURPOSE**

Texas Gas Service Company, a Division of ONE Gas, Inc. ("TGS" or "Company") provides an Energy Conservation Program ("ECP") which offers assistance to residential and commercial customers to encourage the most efficient use of energy, reduce net energy consumption, and lower energy utility bills pursuant to 16 Texas Administrative Code §7.480 and Texas Utilities Code, §§104.401-104.403. A customer rate component will provide funding for the program and shall be included as a line item on the customers' monthly utility bill.

The programs offered under the Energy Conservation Program (Rate Schedule ECP) may include, but are not limited to, residential, new construction and commercial customer rebates and incentives for high-efficiency appliances and equipment, as well as an income-qualifying program.

**APPLICABILITY**

The ECP Rider rate shall apply to the applicable residential and commercial rate schedules served by TGS in its Central-Gulf Service Area ("CGSA") within the incorporated and unincorporated areas of Austin, Bayou Vista, Beaumont, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Galveston, Georgetown, Gonzales, Groves, Hutto, Jamaica Beach, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nederland, Nixon, Pflugerville, Port Arthur, Port Neches, Rollingwood, Shiner, Sunset Valley, West Lake Hills, and Yoakum, Texas, and the environs areas of Bastrop, Texas.

**DEFINITIONS**

For the purposes of this rate schedule, the following terms shall have the meanings proscribed below:

- (1) **Administrative Costs** - Costs Texas Gas Service incurs in the creation, management, and administering of the Energy Conservation Program.
- (2) **Energy Conservation Program (ECP)** - Texas Gas Service's program that promotes energy conservation or energy efficiency.
- (3) **ECP Portfolio** - The entirety of Texas Gas Service's ECP program offered in this rate schedule.
- (4) **ECP Rider Rate** - The energy conservation program's monthly volumetric rate approved by the Commission to recover Texas Gas Service's authorized administrative and portfolio costs. The ECP Rider Rate shall be the rate(s) as listed and approved by the RRC and indicated on the Company's Rate Schedule ECP - Rider.
- (5) **ECP Incentive** - a product or service offered to eligible customers designed to encourage efficient use of energy, reduce net energy consumption, and lower utility bills.
- (6) **ECP Rebate** - a financial incentive offered to eligible customers after the purchase and installation of a qualified natural gas appliance or service.

Supersedes Rate Schedules Dated  
Rate Schedule CAC December 29, 2021 (CGSA except  
Buda, Marble Falls and Pflugerville)  
Rate Schedule CAC September 15, 2022 (Cities of Buda,  
Marble Falls and Pflugerville)  
Rate Schedule CAC January 15, 2024 (City of Mustang Ridge)

Meters Read On and After  
TBD

**Texas Gas Service Company, a Division of ONE Gas, Inc.**  
**Central-Gulf Service Area**

**RATE SCHEDULE ECP**  
**Page 2 of 4**

**COMPUTATION OF ECP RIDER RATE**

The ECP Rider rate shall be calculated for each individual customer class according to the following formula:

$$\text{ECP Rider Rate} = \frac{\text{CCR per Class} + \text{BA per Class}}{\text{PV}}$$

CCR = Current Cost Recovery (CCR) shall include all expected Administrative and Portfolio costs attributable to the Company's Energy Conservation Program for the program year, including but not limited to: rebates paid; material costs; the cost of educational and consumer awareness materials related to energy conservation/efficiency; the planning, development, and implementation of the ECP. Direct program costs will be identified by class and common administrative costs will be allocated to each rate class pro-rata based upon the proportion of direct costs. Administrative costs shall not exceed 15% of total ECP costs.

BA = Balance adjustment. The BA shall compute differences between Rider ECP collections by class and expenditures by class for the 12-month period ending the prior (date) and collect the over/under recovery during the 12-month period beginning (date) of the following year. Balance Adjustment is the computed difference between CCR collections by class and expenditures by class, including the pro-rata share of common administrative costs for each class for the program year and collection of the over/under recovery during the prior program year.

PV = Projected volumes (normalized for weather and growth/attrition) listed in Ccf for each rate class per program year.

**ECP PORTFOLIO OFFERINGS**

ECP Incentives:

Residential Incentives	Commercial Incentives		
	Direct Installation Program to include the following measures:		
Water Savings Kits	Weather Stripping	Low-Flow Fixed Showerhead	Overhead Door Weather Stripping
Income-Qualifying Program	Door Insulation	Green Spring Hinge	Strip Curtains
Weatherization Kits	Advanced Thermostat	Aerators	Steam Trap Replacement
	Low-Flow Handheld Showerhead	Pre-Rinse Spray Valve	Custom Measures

Supersedes Rate Schedules Dated  
Rate Schedule CAC December 29, 2021 (CGSA except Buda, Marble Falls and Pflugerville)  
Rate Schedule CAC September 15, 2022 (Cities of Buda, Marble Falls and Pflugerville)  
Rate Schedule CAC January 15, 2024 (City of Mustang Ridge)

Meters Read On and After  
TBD

**Texas Gas Service Company, a Division of ONE Gas, Inc.**  
**Central-Gulf Service Area**

**RATE SCHEDULE ECP**  
**Page 3 of 4**

ECP Rebates:

Rebate Amounts			
Program Offering	Residential Retrofit	Residential New Construction	Commercial
<b>Water Heating Programs</b>			
Tankless Natural Gas Water Heater: $\geq 0.81 - 0.91$ UEF	\$300	\$250	n/a
Tankless Natural Gas Water Heater: $\geq 0.92+$ UEF	\$400	\$350	n/a
Storage Tank Natural Gas Water Heater: $\geq 0.82$ UEF	\$100	n/a	n/a
Tankless or Super High-Efficiency Natural Gas Water Heater: $\geq 0.81$ UEF	n/a	n/a	\$500
Water Heating System: $\geq 0.82 - 0.86$ EF	n/a	n/a	14% of equipment costs
Water Heating System: $\geq 0.87$ EF $\geq 75,000$ BTUs	n/a	n/a	20% of equipment costs
<b>Heating Programs</b>			
Annual Natural Gas Furnace Tune-Up	\$40	n/a	n/a
Natural Gas Furnace: $\geq 92\%$ AFUE	\$500	\$400	n/a
<b>Cooking Programs</b>			
Natural Gas Range	\$200	\$150	n/a
Natural Gas Range Stub	\$200	\$150	n/a
<b>Natural Gas Dryer Programs</b>			
Dryer Voucher Promo	\$100	n/a	n/a
Natural Gas Dryer with Moisture Sensor	\$200	\$150	\$200
Natural Gas Dryer Stub	\$200	\$100	n/a
<b>Home Improvement Programs</b>			
Wi-Fi Thermostat	\$50	n/a	n/a
Natural Gas Back-up Generator	\$500	n/a	n/a
Weatherization Kits	\$25	n/a	n/a
<b>Food Service Equipment Programs</b>			
Energy Star griddles, fryers, convection ovens and steam cookers	n/a	n/a	\$350

Supersedes Rate Schedules Dated  
Rate Schedule CAC December 29, 2021 (CGSA except Buda, Marble Falls and Pflugerville)  
Rate Schedule CAC September 15, 2022 (Cities of Buda, Marble Falls and Pflugerville)  
Rate Schedule CAC January 15, 2024 (City of Mustang Ridge)

Meters Read On and After  
TBD

**Texas Gas Service Company, a Division of ONE Gas, Inc.**  
**Central-Gulf Service Area**

**RATE SCHEDULE ECP**  
**Page 4 of 4**

**Participation Terms and Conditions:**

1. Completed rebate applications and/or requests for participation in incentive programs will be reviewed and processed on a first-come, first-served basis until program funds are depleted. The Company is unable to process incomplete rebate applications or requests for participation in incentive programs.
2. Texas Gas Service is not responsible for any decision regarding the selection of equipment a customer makes to meet the qualification requirements under the Company's Energy Conservation Program(s). TEXAS GAS SERVICE DOES NOT MAKE AND HEREBY DISCLAIMS ANY WARRANTY CONCERNING THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR ANY EQUIPMENT CHOICE THE CUSTOMER MAKES.
3. Unless otherwise specified in the specific rebate or incentive offering, the customer is responsible for the full cost and installation of any equipment. Texas Gas Service is not responsible for any decision about which licensed and qualified contractor the customer selects. Texas Gas Service encourages its customers to carefully research and select a Texas-licensed plumber or heating, ventilation and air-conditioning (HVAC) contractor to install qualifying equipment. It is the responsibility of the customer to ensure the contractor has completed and signed the application. Applications and additional information are available at [texasgasservice.com/rebates](https://texasgasservice.com/rebates). Texas Gas Service reserves the right to verify all information provided.
4. Texas Gas Service is not responsible for any damage caused (a) when a contractor enters a customer's premises or during installation, (b) by poor workmanship or (c) by failure to complete projects. Texas Gas Service will not intervene in disputes between a customer and his or her selected contractor.
5. Rebates will be only issued in the name of customer listed on the utility account holder. Unless specifically requested by the customer, rebates will be issued to the customer in the form of a rebate check. However, a customer may request a bill credit on the Rebate Application, in lieu of a rebate check. Rebate checks will be mailed approximately six to eight weeks after approval. If not cashed on or before the 60th day of issuance, Texas Gas Service will apply all uncashed rebate funds as a credit to the customer's account. Uncashed rebate checks associated with a closed customer account will be escalated to the State of Texas at [comptroller.texas.gov/up](https://comptroller.texas.gov/up).

**ANNUAL REPORT**

No later than 45 days following the end of each approved ECP year, the Company will file an ECP annual report with the Commission. Each ECP annual report will be made available on the Company's website, upon filing.

Supersedes Rate Schedules Dated

Rate Schedule CAC December 29, 2021 (CGSA except Buda, Marble Falls and Pflugerville)

Rate Schedule CAC September 15, 2022 (Cities of Buda, Marble Falls and Pflugerville)

Rate Schedule CAC January 15, 2024 (City of Mustang Ridge)

Meters Read On and After

TBD

**Texas Gas Service Company, a Division of ONE Gas, Inc.**  
**Central-Gulf Service Area**

**RATE SCHEDULE ECP-Rider**

**ENERGY CONSERVATION PROGRAM RIDER**

**A. APPLICABILITY**

The Energy Conservation Program (“ECP”) rate, calculated pursuant to Rate Schedule ECP, shall apply to residential, commercial, and commercial transportation customers for all areas served by the Company in its Central-Gulf Service Area (“CGSA”) within the incorporated and unincorporated areas of Austin, Bayou Vista, Beaumont, Bee Cave, Buda, Cedar Park, Cuero, Dripping Springs, Galveston, Georgetown, Gonzales, Groves, Hutto, Jamaica Beach, Kyle, Lakeway, Lockhart, Luling, Marble Falls, Mustang Ridge, Nederland, Nixon, Pflugerville, Port Arthur, Port Neches, Rollingwood, Shiner, Sunset Valley, West Lake Hills, and Yoakum, Texas, and the environs areas of Bastrop, Texas.

**B. ECP RIDER RATE**

<u>Customer Class</u>	<u>Monthly ECP Rate</u>
Residential Service	\$0.02000 per Ccf
Commercial Service	\$0.00711 per Ccf

**C. NOTICE OF RATE CHANGE**

The Company shall provide notice to each affected customer of any proposed rate increases in accordance with 16 TAC § 7.480.

Supersedes Rate Schedules Dated

Rate Schedule 1C December 29, 2021 (CGSA except Buda, Marble Falls, Mustang Ridge and Pflugerville)

Rate Schedule 1C September 15, 2022 (Buda, Marble Falls and Pflugerville)

Rate Schedule 1C January 15, 2024 (City of Mustang Ridge)

Meters Read On and After

TBD

**TGS' CGSA Exhibit E**  
**Samples of Existing Advertisements and Materials**  
**Case No. 00018221**



## Save Money

- 1 Review the rebate program information online to ensure you are eligible and to see which appliances qualify.
- 2 Purchase and install your new natural gas appliance.
- 3 Download, sign and submit your rebate application or apply online.
- 4 Receive your rebate check in the mail.\*

For more information and to apply, visit  
**[TexasGasService.com/Rebates](https://TexasGasService.com/Rebates)**.

*\*Check will arrive in six to eight weeks,  
subject to availability of program funds.*

## Contact Us

For more information:

- 🌐 [TexasGasService.com/Rebates](https://TexasGasService.com/Rebates)
- ✉ [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com)
- ☎ 512-370-8256



## CENTRAL TEXAS ENERGY EFFICIENCY PROGRAM Save Money and Energy With Natural Gas



## Save Energy

- Natural gas dryers require 111% less energy than electric dryers.\*
- Tankless natural gas water heaters use less electricity than a single 60-watt light bulb.



*\*Based on actual residential use patterns. Source: Pecan Street, Vol. 2, No. 6*

## Residential Rebates\*

### Dryer Programs

- \$225** Natural Gas Dryer with Moisture Sensor
- \$300** Installation of New Natural Gas Dryer Stub in Laundry Room

### Heating Programs

- \$675** Natural Gas Furnace ( $AFUE \geq 92\%$ )

### Home Improvement Programs

- Up to \$1,000** Attic Insulation, Duct Sealing, Duct Insulation, Duct Replacement, High-Efficiency Gas Furnace and Qualified Wi-Fi Thermostat

\*Rebates available to qualified Texas Gas Service customers inside the city limits of Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum.

### Water Heating Programs

- \$400** Tankless or Super High-Efficiency Natural Gas Water Heater ( $UEF 0.81 - 0.91$ )
- \$650** Tankless or Super High-Efficiency Natural Gas Water Heater ( $UEF \geq 0.92$ )
- \$750** Solar Water Heater with Natural Gas Backup

For more information and a complete list of rebates and restrictions, visit [TexasGasService.com/Rebates](https://TexasGasService.com/Rebates).



## Ahorre Dinero

- 1 Revise en línea la información acerca del programa de reembolsos para asegurarse que usted es elegible y ver qué aparatos califican.
- 2 Compre e instale su aparato nuevo a gas natural.
- 3 Descargue, firme y envíe su aplicación para obtener un reembolso o aplique en línea.
- 4 Reciba su cheque de reembolso por correo postal.\*

Para obtener más información y aplicar, visite **TexasGasService.com/Rebates**.

*\*Los cheques estarán llegando en seis a ocho semanas, sujeto a la disponibilidad de fondos del programa.*

## Contáctenos

Para más información:

- 🌐 [TexasGasService.com/Rebates](https://TexasGasService.com/Rebates)
- ✉ [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com)
- ☎ 512-370-8256



PROGRAMA DE EFICIENCIA ENERGÉTICA  
DEL CENTRO DE TEXAS

Ahorre dinero y energía  
con gas natural



## Ahorre Energía

- Las secadoras de ropa a gas natural requieren 111% menos energía que las secadoras de ropa eléctricas.\*
- Los calentadores de agua a gas natural sin tanque usan menos energía que una bombilla de 60 watts.

\*Basado en patrones de uso residencial reales. Fuente: Pecan Street, Vol. 2, No. 6



## Reembolsos Residenciales\*

### Programas de Secadoras de Ropa

**\$225** En reembolsos por una secadora de ropa con sensor de humedad a gas natural

**\$300** En reembolsos por la instalación en la lavandería de un ducto para la secadora de ropa a gas natural

### Programas de Calefacción

**\$675** En reembolsos por una caldera a gas natural (Eficiencia en el Uso Anual de Energía -AFUE, por sus siglas en inglés-  $\geq 92\%$ )

### Programas de Mejoras para el Holgar

**Hasta \$1,000** En reembolsos para el aislamiento de áticos, sello de tuberías, aislamiento de tuberías, reemplazo de tuberías, calderas a gas natural de alta eficiencia, y termostatos calificados de Wi-Fi

### Programas de Calentadores de Agua

**\$400** En reembolsos para calentadores de agua sin tanque o de súper alta eficiencia a gas natural (Factor de Energía Uniforme -UEF, por sus siglas en inglés- de 0.81 a 0.91)

**\$650** En reembolsos para calentadores de agua sin tanque o de súper alta eficiencia a gas natural (UEF  $\geq 0.92$ )

**\$750** En reembolsos para calentadores de agua solares con reserva a gas natural

Para obtener más información y una lista completa de reembolsos y restricciones, visite [TexasGasService.com/Rebates](https://TexasGasService.com/Rebates).

\*Los reembolsos están disponibles para los clientes de Texas Gas Service que califiquen y que residan dentro de los límites de las ciudades de Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills y Yoakum.



# Claim Your *Free* Water-saving Kit!

## Save Money & Conserve Water

Upgrade your fixtures today to reduce water use and water heating costs in your home. Did you know? Low-flow shower heads can **save** the average family up to **2,700 gallons of water** per year.

## What's in a Water Kit?

The water kit offered through our Energy Efficiency Program includes fixtures to help improve your home's overall efficiency.



### YOUR KIT INCLUDES:

- A** 2 stainless steel faucet attachments
- B** 1 low-flow shower head
- C** Plumbing tape for installation
- D** 1 kitchen faucet attachment

## Request Your Free Water Kit Today!

This free kit is limited to one eligible residential customer account per calendar year and will be distributed on a first-come, first-served basis while supplies last.



Scan to claim  
your kit today.



**Texas  
Gas Service**<sup>®</sup>

A Division of ONE Gas

Energy Efficiency Rebate Program  
[texasgasservice.com/rebates](https://texasgasservice.com/rebates)





# Get Paid to Upgrade

Natural gas appliance **rebates** are available



Scan to see  
available rebates.



**Texas  
Gas Service**  
*A Division of ONE Gas*

## Rebates Available on Natural Gas Appliances

Discover How to *Save Today!*



Scan to see available **rebates**.

Up to  
**\$525**  
in new dryer and  
dryer stub rebates

Up to  
**\$650**  
in new water  
heater rebates

Get a  
**\$675**  
rebate on a  
new furnace



**Texas Gas Service.**  
A Division of ONE Gas

# TEXAS GAS SERVICE IS HELPING YOU SAVE.



The Rio Grande Valley Energy Efficiency Program works with weatherization assistance programs to provide free high-efficiency natural gas water heaters, furnaces and ranges to low-income, elderly and mobility-challenged customers, eliminating the upfront costs and lowering utility bills in the long term.

To see if your home qualifies, contact Hidalgo County Community Services for more information at 956-383-6240.

For other questions regarding the Rio Grande Valley Energy Efficiency Program, please contact Texas Gas Service at 956-444-3910.





# TEXAS GAS SERVICE LE ESTA AYUDANDO A AHORRAR.



El Programa de Eficiencia Energética del Valle del Río Grande trabaja con los programas de asistencia de climatización para proveer gratuitamente calentadores de agua, calderas y estufas de alta eficiencia energética para clientes de escasos recursos, de edad avanzada, y con impedimentos para movilizarse, eliminando los costos iniciales y reduciendo el las facturas de energía en el largo plazo.

Para ver si su hogar califica y obtener más información, contacte a Hidalgo County Community Services al 956-383-6240.

Para otras preguntas sobre el Programa de Eficiencia Energética del Valle del Río Grande, por favor llame a Texas Gas Service al 956-444-3910.



# *Rebates available* when you build with natural gas

## CENTRAL TEXAS

### New Residential Construction Rebates

#### Clothes Dryer Programs

**\$225** Natural Gas Dryer with Moisture Sensor

**\$300** Installation of New Natural Gas Dryer Stub  
in Laundry Room

#### Water Heating Programs

**\$275** Tankless or High-Efficiency Tank Type Water  
Heater (UEF .81 - .91)

**\$425** Tankless or High-Efficiency Tank Type Water  
Heater (UEF  $\geq$  .92)

**\$750** Solar Water Heater with Natural Gas Backup

#### Heating Program

**\$675** Installation of New Natural Gas Furnace  
(AFUE  $\geq$  92%)



## It's Easy to Apply!

### 1. Make sure you qualify

- Newly constructed homes are located inside qualifying city limits with an I/S rate code
- Properties are individually metered
- Final Inspection/Certification of Occupancy (COO) date of each home is within 180 days of application submission

### 2. Compile all of the required forms

- Completed Central Texas New Construction Rebate Application
- Completed Texas Gas Service Energy Efficiency Program Rebate Setup Form
- Purchase receipts and/or installation invoices for the new appliances or stub out
- Copy of your company's most recent W-9 form
- Completed Builder Rebate Summary Sheet

### 3. Submit all forms and receive your rebate!

- Email [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com)
- Please allow up to 6 - 8 weeks for processing

If you have questions or need assistance with our application  
process, please contact us at [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com)  
or call 512-370-8256.



# Hay reembolsos disponibles cuando usted construye con gas natural

## CENTRO DE TEXAS

### Reembolsos para nuevas construcciones residenciales

#### Programas para Secadoras de Ropa

- \$225** Secadora de ropa de gas natural con sensor de humedad
- \$300** Instalación en la lavandería de un ducto nuevo para secadora de ropa de gas natural

#### Programas para Calentadores de Agua

- \$275** Calentadores de agua de gas natural sin tanque o con tanque de alta eficiencia (Factor de Energía Uniforme -UEF, por sus siglas en inglés- de 0.81 a 0.91)
- \$425** Calentadores de agua de gas natural sin tanque o con tanque de alta eficiencia (UEF  $\geq$  0.92)
- \$750** Calentadores de agua solares con reserva de gas natural

#### Programa de Calefacción

- \$675** Instalación de una caldera nueva a gas natural (Eficiencia en el Uso Anual de Energía -AFUE, por sus siglas en inglés-  $\geq$  92%)



## ¡Aplicar es muy fácil!

### 1. Asegúrese que usted califica

- Las casas recién construidas están localizadas dentro de los límites de la ciudad que califican con un código de tarifa I/S
- Las propiedades tienen medidor individuales
- La fecha de inspección final o certificación de ocupación (COO, por sus siglas en inglés) de cada casa está dentro de los 180 días antes de que se presentara la aplicación

### 2. Recolecte toda la documentación necesaria

- Aplicación completa de Reembolso para Construcciones Nuevas en el Centro de Texas
- Formulario completo de Configuración de Reembolso para el Programa de Eficiencia Energética de Texas Gas Service
- Recibos de compras y/o facturas por los servicios de instalación de los nuevos aparatos o ductos
- Copia del formulario W-9 más reciente de su compañía
- Hoja de resumen completa de Reembolso para Constructores

### 3. ¡Presente toda la documentación y reciba su reembolso!

- Envíe por correo electrónico a [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com)
- Por favor permita de 6 a 8 semanas para procesar

Si usted tiene preguntas o necesita ayuda con nuestro proceso de aplicación, por favor envíe un correo electrónico a [EnergyEfficiency@TexasGasService.com](mailto:EnergyEfficiency@TexasGasService.com) o llámenos a 512-370-8256.



Energy Efficiency Rebate Program

# DON'T LET YOUR MONEY GO DOWN THE DRAIN.

We are partnering with CLEAResult to bring energy- and water-saving upgrades to your business **at no cost to you!**



Low-flow aerators  
reduce water use by  
approximately  
**50%**



Energy-efficient  
showerheads  
can save over  
**\$100/year**



Installing  
steam traps  
can save up to  
**\$600/year**



Pre-rinse spray  
valves can save up to  
**\$200/year**  
for each valve installed



Weather-stripping  
can save over  
**\$100/year**  
per door

These energy-saving, fuel waste-reducing devices are available to  
Texas Gas Service Commercial and Commercial Transport customers.

## GET FREE UPGRADES FOR YOUR BUSINESS TODAY.

For more information about this program,  
email: [DirectInstallRequests@CLEAResult.com](mailto:DirectInstallRequests@CLEAResult.com).

**CLEAResult®**



**Texas  
Gas Service®**  
A Division of ONE Gas  
Energy Efficiency Rebate Program



[TexasGasService.com/Rebates](http://TexasGasService.com/Rebates)

Your business may also be eligible\* for commercial equipment rebates.

## CENTRAL TEXAS COMMERCIAL REBATES

### Water Heating Programs

**14%** of equipment costs Water Heating System > 75,000 BTU (TE 82-86%)

**20%** of equipment costs Water Heating System > 75,000 BTU (TE ≥ 87%)

**\$600** Tankless Natural Gas Water Heater (UEF ≥ .81)

Up to **20%** of equipment costs Solar Water Heater with Natural Gas Backup

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### Vehicle Programs

**\$2,000** Commercial Refueling Unit

**\$3,000** Newly Converted Natural Gas Vehicle

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### Food Service Equipment Programs

**\$400** ENERGY STAR™ Convection Oven, Fryer, Griddle or Steam Cooker  
A list of qualified models can be found at [energystar.gov](http://energystar.gov).

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### Dryer Programs

**\$225** Natural Gas Dryer with Moisture Sensor

\*Rebates are available to qualified commercial Texas Gas Service customers in the Austin, Bee Cave, Cedar Park, Cuero, Dripping Springs, Gonzales, Kyle, Lakeway, Lockhart, Luling, Nixon, Rollingwood, Shiner, Sunset Valley, West Lake Hills and Yoakum city limits with a base gas service rate code of ABIA I/S COM, AUST I/S COM, BEEC I/S COM, CDPK I/S COM, CUER I/S COM, DRIP I/S COM, GONZ I/S COM, KYLE I/S COM, LAKE I/S COM, LOCK I/S COM, LULI I/S COM, NIXO I/S COM, ROLL I/S COM, SHIN I/S COM, SUNV I/S COM, WLHS I/S COM and YOAK I/S COM. Commercial Transportation customers in the Central Texas Service Area are also eligible with a rate code of CTSA STD IS COM TRANS.

For a complete list of rebates, terms, eligibility requirements and more, visit [TexasGasService.com/Rebates](http://TexasGasService.com/Rebates).  
For questions, email: [EnergyEfficiency@TexasGasServices.com](mailto:EnergyEfficiency@TexasGasServices.com) or call: 512-370-8256

**CLEAResult®**



**Texas Gas Service**  
A Division of ONE Gas  
Energy Efficiency Rebate Program



[TexasGasService.com/Rebates](http://TexasGasService.com/Rebates)